

DR. JOHN P. BOSCIA
— OPTOMETRIST —

May 11, 2020

As we continue to navigate the challenges of the COVID-19 pandemic, I wish all of our valued patients and your loved ones good health and safety during this unprecedented time.

As most eye care practitioners, I was excited to welcome 2020 as the “perfect” year. Our mantra of “Seeing Perfectly Clear in 2020 at 2020” was short-lived, as on March 17, 2020, the Center for Disease Control (CDC) recommended the delivery of routine eye care be postponed. In accordance with this recommendation, our office decided to provide only emergent care and telemedicine consultations for patients during the height of the pandemic.

Effective April 27, 2020, the CDC lifted restrictions, and our office is very pleased to once again schedule appointments for routine eye exams. Although our doors have been locked for nearly two months, we have been very busy preparing for our reopening at 2020 Sullivan Trail. Our federal, state and local government agencies have issued a series of best practice guidelines to allow us to provide a safe environment for all patients and staff. Your safety, and the safety of my dedicated staff, takes precedence over all else as we return. In keeping with these new protocols, changes will be implemented that are necessary to ultimately prevent the spread of COVID-19. We have employed the following measures – each in place to give you security in knowing that your visit to our office will be safe and our level of professional care maintained to the highest standard.

- The office waiting room and optical have been redesigned to allow for proper social distancing. The seating and optical dispensing desks are spaced adequately apart, allowing ample distancing while consulting with the optical staff.
- **Please call (610) 258-6666 upon arrival to our office for your appointment.** We request you remain in your car until the doctor is ready to see you. Unless a minor or a patient requiring assistance is to be examined, we ask that no one additional accompany the patient to prevent office over-crowding.
- **All staff and all patients are required to wear masks while in the office.** We are able to provide you with a mask to be used for the duration of your visit should you arrive without one.
- Please inform our receptionist if you have any symptoms of COVID-19, including cough, fever, chills, headache, sore throat, loss of taste or smell, shortness of breath or red eyes. **We will be happy to reschedule your appointment when you are well.** We request complete transparency – for your health and for the health of others.
- Please also advise if you have been in contact with any person who has tested positive for COVID-19. **We will be happy to reschedule your appointment after a 14-day quarantine period.**

- Your doctor will call you when the exam room has been adequately prepared for your visit. Your optometrist will meet you in the foyer, check your temperature with a non-contact thermometer and request you use our hand sanitizer prior to proceeding to the pre-test area. Appointments will be scheduled to allow you a private experience with only the doctor.
- Our state-of-the-art examination lanes offer the latest in technology. You will notice a new plexiglass breath shield on the biomicroscope to prevent the spread of germs. All equipment is disinfected prior to every exam.
- **Please print and complete in entirety the [Patient Information Form](#), which may also be found and downloaded on our website.** Prior to your exam, you may receive a phone call from your doctor to update your medical and ocular history. We conduct thorough histories, including updating medications and documenting changes to your general health. These phone updates will allow us to expedite your exam.
- **All services, including those provided in the optical, will require scheduled appointments.** Frame selections, repairs and adjustments may all be scheduled by calling the office number: (610) 258-6666. We will make every attempt to accommodate your schedule, and you may feel free to schedule an appointment with our opticians for frame selections prior to your eye exam. This will afford them the opportunity to order frame styles, colors and sizes for your approval. Our optical boutique has been redesigned with new dispensing desks that feature high-quality glass dividers for your protection. Every frame will be disinfected before they are offered to our patients as a fitting option.
- Please be patient with our staff as we may need to reschedule your appointment to allow for proper social distancing. We are also offering extended hours, including weekends and evenings, to enable all patients to be seen in a timely fashion.

Thank you for your cooperation with these modifications which have become our “new normal,” at least for the time being. I, along with Drs. Bartholomew, Corpora and Williams and our entire staff, look forward to welcoming you back to our office and helping you to “See Perfectly Clear in 2020 at 2020!” Please don’t hesitate to call our office with any questions or concerns.

WE LISTEN ... YOU’LL SEE!

Warmest regards and be well,



Dr. John P. Boscia
Optometrist